

Case Study

Holiday Care

Meet John

John* is the owner of a national supported holiday company who arrange holidays with care for those with learning disabilities.

The company can provide support to destinations in the UK and abroad, including the USA, Europe and Australia.

John's care requirements

John contacted the Care at Home Team at Interserve Healthcare for some extra support over the Christmas period.

A Butlins holiday park package had been booked and required 24 hour support for 5 days to care and support the clients with day to day duties and escort them to the park entertainment.

How we helped John

The Care at Home Team looked into the availability of Carers for this package. Whilst this was being done local Specialist Consultants visited the holiday park to risk assess the property and all locations where care would be held.

Once all risk assessments had taken place and both parties were happy for the care to commence, the package began.

John was extremely happy with the staff and the service that was provided for his clients on their package holiday to Butlins and hopes that we can work together again soon.

**Names have been changed for confidentiality*